

COVID-19 Update: Banksia Community Care

Updated: 20 April 2022

Banksia's home care service is continuing to operate as usual. However, additional infection control measures and arrangements remain in place for staff and clients if they are at risk of infection and in relation to travel, in line with Banksia's COVID-19 action plan and government directives.

- All Banksia Community Care staff must wear a surgical mask until further notice. In line with the guidelines from NSW Health, staff may remove their mask:
 - while communicating with another person who is deaf or hard of hearing
 - if wearing a mask creates a risk to health and safety
 - where clear enunciation or visibility of your mouth is essential.
- Any clients who have a positive diagnosis of COVID-19 or have had contact with a suspected or confirmed case of COVID-19, travelled overseas or returned to Australia in the past 14 days, or who is showing any flu-like symptoms, should contact Banksia Community Care to discuss their situation.
- Principles of social distancing and hand hygiene should be observed.
- Ongoing advice, information and training regarding infection control procedures and COVID-19 is being deployed to staff.
- Banksia Community Care clients are being kept informed of developments as required.
- Banksia Community Care is maintaining sufficient supplies of infection control products and equipment.
- COVID-19 vaccine (3 doses) has been delivered to Banksia Community Care staff.

Contact Banksia Community Care: (tel) 02 4471 6621

General information

Further updates will be provided via our website and Facebook as required, and we are communicating directly with Banksia residents, families, suppliers, contractors and other stakeholders. We thank you for your understanding and cooperation at this time.

If you would like more information about COVID-19 and preventative steps you can take, visit the Department of Health or NSW Department of Health websites.

Stay informed:

- www.australia.gov.au/
- [NSW Health](#)
- [Department of Health](#)
- Download the official government "Coronavirus Australia" app in the [Apple App Store](#) or [Google Play](#), or join our [WhatsApp channel](#) on [iOS](#) or [Android](#).